

TO: Valued Customer or Host

FROM: Lifetouch Employee Health & Safety and Human Resources

RE: Face Shield as a Reasonable Accommodation

At Lifetouch, employee and customer safety is of the utmost importance to us. In accordance with guidance from Canadian Public Health Officials, Lifetouch has implemented several safety protocols to help minimize the risk of exposure to Covid-19 for our employees, customers and hosts. These protocols include the wearing of a face covering, as well as instructing employees to maintain a minimum distance of at least six feet from others, at all times while working, daily health and wellness screenings, safety signage, and enhanced cleaning protocols and products.

Lifetouch recognizes that some of our employees may have medical conditions and/or disabilities that require reasonable accommodations. We embrace our obligation to provide reasonable accommodations to qualified employees with disabilities. While the tools and equipment being used by our employee may be new to you or non-traditional, please know that all reasonable accommodations must meet applicable safety standards. Therefore, we only allow and provide those accommodations that will enable an employee to safely perform job duties.

If you have any questions regarding a piece of equipment being used by our employee, please feel free to contact us at 403-327-2658.

On behalf of Mark Orenstein and Whitney Rosoborough